

## **A Building Clouds Solution**

A "single pane of glass" ensures onsite and remote management of their critical systems

## Energy ETC and Building Clouds Modernize HVAC Controls for Northern California Manufacturer

Energy ETC, Powered by Building Clouds, recently completed a successful integration project for a Northern California high tech manufacturer. The project modernized the HVAC controls for one of the manufacturer's buildings, bringing it into the 21st century and beyond.

The building was outfitted with a hodgepodge of HVAC equipment (old, older, incredibly old, and some new) from various manufacturers. To ensure that the building could sustain their manufacturing environment, Energy ETC completed operational checks for the building's 24 AC units and their associated zone controls



and reported any discrepancies to the client. This ensured that any required repairs were completed prior to crossing the unit's controls over to the new system.



Interfacing with AC units from Carrier, Trane, Daiken, AAON, Greenheck, and others was not a problem using pre-configured kits by Building Clouds. Each kit was installed in just a few hours, some in as little as 30 minutes, and end users were able to watch and control the units as they came online through the cloud-based interface from their smartphones or computers.

As this manufacturer continues to modernize the controls for their campus of buildings, the Building Clouds platform ensures ease of use and boasts a user interface that is both intuitive and powerful. A "single pane of glass" approach ensures onsite and remote management of their critical systems, giving the manufacturing team confidence that the line will keep producing products.

**Building Clouds™** 3229 Whipple Road Union City, CA 94587

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All connected building HVAC and industrial systems at this campus are enrolled in Building Clouds' BMS Assurance Program. This unique "Solution as a Service" (SaaS) provides 24x7 monitoring of the BMS with email and text message alerts for critical alarms, along with live customer support (helpdesk) for operational help, adjustments, or remote troubleshooting guidance.

With this level of support, the customer has confidence that their systems are always performing to their fullest potential. If an issue does arise, it will be escalated immediately. The helpdesk is staffed with Facilities Professionals who are capable of troubleshooting and assisting onsite mechanical service representatives to ensure any repairs are completed promptly. This level of remote assistance gives the customer confidence that the repair is either complete and has passed testing, or that there is a well-vetted plan for the next steps.



Live, Trained Helpdesk Technicians Ready to Support Your Team

This project is a great example of how Energy ETC and Building Clouds can help businesses modernize their HVAC controls and improve their operational efficiency. By providing a comprehensive solution that includes pre-configured kits, 24x7 cloud-based monitoring, and live expert support, we can help businesses save energy, reduce costs, and improve uptime.

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