

A Building Clouds Solution

Maximizing Guest Experience While Minimizing Energy Usage

Enhancing Hotel Efficiency, a Case Study

In today's hospitality industry, *efficiency* is key to ensuring seamless operations and enhancing guest experiences. For a Silicon Valley hotel with limited staff, *prioritizing guest comfort while reducing energy consumption* was crucial. This case study explores how a Building Clouds solution,

delivered through a local Digital Partner, *transformed the hotel's operations*.

The hotel, part of a top 10 worldwide chain, faced challenges in optimizing efficiency, reducing energy costs, and increasing guest satisfaction with limited resources. With forty-one water sourced heat pumps, cooling tower and pumps, a complex boiler system, and HVAC units serving both employees and common areas, management struggled to maintain efficient control. Manual monitoring and adjustments were time-consuming and prone to errors, leading to inefficiencies, increased energy usage, and more guest complaints.



Recognizing the need for a comprehensive solution, the hotel turned to one of Building Clouds' Digital Partners. Utilizing *cutting-edge technology and expertise in building management systems*, Building Clouds designed a tailored, centralized monitoring and control system. This system provided *real-time insights into the performance of heat pumps, boiler systems, and HVAC units*, and allowed for immediate updates to common area schedules.

The impact of Building Clouds' solution was *immediate and significant*. With *precise control over building systems*, the hotel experienced a notable *reduction in energy consumption and operational costs*, eliminating common overtime for the maintenance staff. Automated heating, cooling, and ventilation systems optimized comfort levels for guests and employees while minimizing waste. The building manager reported *substantial improvements in efficiency* as manual interventions were replaced with automated processes, freeing up time for more strategic tasks.

Solution Components

- Opendiem SAAS by Building Clouds
- BMS Assurance by Energy ETC
- Pre-configured kits for easy install

Solution Benefits

- Improved Guest Experience Rating
- Lower Operational Costs
- Reduced Energy Consumption